

Academic Management Software: Grader™

Let's face it - once your students are enrolled in programs, you want to keep them engaged through graduation. Student retention is a key driver in both your academic mission and your bottom line.

Grader's academic management system provides all the tools to track students as they move towards program completion and graduation. Our academic management system gives your faculty members, registrar, academic advisors and student services teams the ability to stay on top of students' progress and assess any potential risk factors so you can make sure students receive the support they need to succeed.

Use our **academic management software** to view each student at a glance, including the courses a student is taking, attendance and grades, and evaluate that student's status and academic record against an established degree map. Additionally, through tight LMS integrations, our academic management software allows you to analyze status updates on where each student is in an online course, how far to course completion, and final grades when the course is complete.

Quick and easy access to a student's academic information will help you to determine when and to what extent outreach is necessary to keep that student fully engaged. **Grader's** academic management system makes it possible to easily track and report on a student's course and program information, as well as interact with that student for a more personalized experience. This approach supports your efforts to make sure that a student who *is* likely to succeed actually *does*.

Student Registration System

For any combination of term structures and delivery modes, **Grader's student registration system** and **enrollment software** provide a simple set-up of programs, courses, terms, and even non-terms for student enrollment. This flexible approach enables colleges and universities to better manage a growing number of enrollments, and it eases the process for both you and your students.

Use **Grader's** student registration system to easily create online registration for courses and programs, and then offer it to your students through a portal. The portal serves as a gateway to better engage your students during the registration process. In addition to registering for courses, it allows them to automatically submit all required documentation, view status and pay fees.

Additionally, use our Degree Audit functionality to help each student design a path through your programs and courses. Students can access the system help them sort through the various disciplines and offerings. They can learn more about each course, as well as when courses are offered and at what point in the educational process they should take particular courses in order to maximize their education through program completion.

Finally, track your student count numbers for each term start with reports from our **student enrollment software**. You can customize the reports by a variety of topics, all students, students enrolled in specific programs and more. This will help you more appropriately plan for course and program offerings based on current and future student demand.

It is important that you provide your students with the tools and resources to easily navigate the registration process. Our student registration system and enrollment software deliver the simplicity and convenience that both you and your students want.

Student Data and Administration Reporting Suite

As SBC developed a solution to change the landscape of college student lifecycle management, we recognized a need for a system-inclusive, on-demand reporting component that does not require the purchase of a separate reporting tool. From your Director of Admission, to your Bursar, to your Financial Aid Manager - all business users in your higher education institution should have the reports they require from your **student data management system**. **Grader** can empower your key managers and power users to get the student data they need to be more efficient, make better decisions faster and continuously improve your results.

Simple and Accessible Student Reports

We provide:

- **More than 50 standard student reports - and growing.** We supply the student reports most commonly used by colleges with every configuration. All reports are parameter-driven - so you can delve deeper into the information - and each can be presented in list or graphical format. As SBC implements additional institutions, our library of standard reports our student data management system will continue to grow and become available to our full user community.
- **An ad-hoc reporting tool for custom report creation.** If the reports you count on are not in our standard package, you can easily create your own using **Grader's** ad-hoc reporting tool. Built on the Microsoft Reporting Services platform, this suite is included in our standard **student administration system** package and features simple drag-and-drop capabilities. A custom report may be saved for constant use, and kept private by its creator or shared with other users.
- **Export Capabilities.** We believe that all necessary tools are available in **Grader's** reporting suite, but we understand that many users feel most comfortable using tools like Excel and Access. We provide a one-click export of data into your favorite commonly used programs - so you can see your data the way you like to see it.

- **No IT involvement required.** *Grader's* student administration system provides a simple interface to help eliminate the need for advanced IT assistance. But if you do have questions along the way, you can call the *Grader* Help Desk for our college student management software support and get back on track immediately.

Student Finance Management Software

Whether your students pay tuition, receive financial aid, or both - *Grader* has the systems to manage it for you. SBC has created a **student finance management system** that will help keep both your students and your financial aid advisors up to date on all financial activities and progress. Our approach means less paperwork and more time for students.

Our student finance management system simplifies the financial aid process for both you and your students. We provide:

- A flexible tuition billing engine (PaySimple) to customize courses and program charges
- The packaging to show students what they owe
- The financial aid management software to track multiple lenders and show packaged aid
- The full student ledger card
- The connectors with financial aid processing software and general ledger software

We also help colleges and universities to more efficiently generate students' 1098T forms. Through SBC's finance module, schools can quickly and easily batch process the forms and mail them to students, as well as upload the electronic files to the government. Colleges can run a batch of 1098T forms for large groups of students or use the search feature to select a specific student or a set of students for a smaller batch. Additionally, the functionality allows schools to more efficiently create forms for students across multiple campuses.

Finally, *Grader's* **student finance management system** offers self-service options for students to view their financial account and pay their bills online. This helps students take greater ownership of their education by more effectively managing the timing and amounts due. Quick and easy access to this information helps students so that they are less likely to miss a tuition or financial aid payment that might affect their student status.

College Student Management Software Support

Grader's **college student management software** was built on a foundation of exceptional customer service and support. Since our student information system model offers your college institution a subscription to our service, we are committed to winning and earning your continued business daily. And since we offer each subscription on a per-student basis, our success is driven by your success. Our agendas are clearly aligned with your business goals in mind. Customer support services offered include:

Implementation and Configuration

College student management software implementation should not cost twice the price of a license. Instead, our model focuses on the quickest and least expensive way to allow your college institution to use our service. Starting from the moment you sign your subscription agreement with us, your SBC project manager will lead you efficiently through your *Grader's* implementation and data conversion.

Grader's flexible architecture also ensures that your implementation is only the first configuration of the Student Lifecycle Management (SLM) system. During the training process, we will teach your team to configure the student information system - and allow you to continually evolve it to meet the needs of your dynamic college institution

User Training

Once the system has been configured for your college institution, SBC will provide thorough training to your education staff and end-users. Since the system was built for user-centric simplicity, training can be quickly completed three different ways - in person, through web-based conferencing, or via online courseware.

Account Management - Support for IT Users

Starting with implementation, your *Grader's* account manager will learn your institutional operations and your specific solution configuration. Your account manager is your direct line of contact to SBC, providing help or connecting you to the appropriate SBC team member. Your account manager will also share best practices and insights on making the SLM more powerful for your college institution.

Self Service Portal & Help Desk - Support for All Users

Grader eliminates the need to assign one college campus administrator as the contact for any questions related to **college student management software**. Instead, we ensure that every user in the institution has a clear and direct path to get help when they need it - and how they need it. *Grader* offers two ways for your staff to get help. First, we provide a self-service portal loaded with useful information about the SLM, articles, and case studies. But if searching for an answer doesn't help - or simply doesn't appeal to a user - they can always pick up the phone, send an email, or start a chat with our SBC technical help desk for personal assistance.

Call us at (661) 328-1151 and get equipped for success!!